

Work *Assist*

Assisting people living with disability, injury or health condition to keep their job.



Work Assist is a free service supporting employees who are experiencing challenges fulfilling the essential requirements of their job and may be at risk of losing their job, as a result of disability, injury or health condition.

Work Assist also supports employers to retain their workforce, keeping talented and valued team members at work.

Work Assist is funded by the Australian Government and is provided at **absolutely no cost** to your business. We are here to help you retain and support your workforce.

Our support involves:

- An initial interview to assess the employee's capacity to carry out the required tasks of their job and identify any potential barriers impacting on the employee's ability to fulfil their role
- Advice and support to both the employee and employer, including job re-design if required
- Advice and support on workplace equipment and modifications available through the Employment Assistance Fund, where appropriate
- Determining suitable duties, and supporting the employee to return to their normal hours of work or alternative hours of employment
- Liaising with the employee's existing health professionals, or support to refer to allied health professionals, if required
- Ongoing contact with both the employee and employer for up to 52 weeks, or once both the employee and employer are satisfied that the employee can maintain their role

Further ongoing support can be provided if required.

How we can help employers

If a member of your team is experiencing difficulty performing their expected duties due to their disability, injury or health condition, we can help them keep their job and help your business retain your workforce.

We can also help with assistance and information to employers and co-workers, to support the employee in their work.

Our Work Assist service can help employers with:

- Maintaining employee productivity
- Retaining skilled team members
- Offering support to employees who may be facing barriers to keeping their job
- Creating and maintaining a culture that embraces diversity

To be eligible for Work Assist your employee needs to be:

- Employed for at least an average of 8 hours per week for 13 weeks or expected to work an average of 8 hours for the next 13 weeks
- An Australian resident aged between 14 and Age Pension qualifying age
- Not receiving any support from a Disability Employment Services provider
- Not be studying full-time

Are you an employee looking for assistance?

If you are experiencing challenges fulfilling the essential requirements of your role as a result of disability, injury or health condition, we are here to help you keep your job.

One of our friendly atWork Australia team members will have a chat with you to understand your current situation, and how we can help you keep your current role. We will work closely with you and your employer, always aiming for a positive outcome for you and your employer. We can also help you access health professionals, should you need.

It's a straightforward and simple process, all with the goal of you retaining your employment. This support is completely free to both you and your employer.

Eligibility criteria applies. Please get into contact with our team for more information.

Our goal is to assist employees and employers to find mutually beneficial outcomes.

Call us on
1300 080 856

Visit our website
atworkaustralia.com.au

